

A boy and his insulin pump(s)

Jay Radcliffe

@jradcliffe02

Jay_Radcliffe@rapid7.com

Where did this start?



2000 - Diagnosis



2011 - Medtronic



- Partial Disclosure
- Overwhelming response
- Fall out
- Lesson Learned

2016 - Animas

- Research on new pump yielded similar results
- J&J did not have a vulnerability intake program formalized
- #1 priority was to the patient
 - Extremely low risk to patient
 - Message needed to be in-step with vendor in coordinated fashion
 - Focus needed to be on preparation for the future
- Seven Months of work
- J&J and Rapid7 joined forces to notify patients the same information in an accurate, timely and ethical manner



Future Risks

